

## **Four Elms' Management Team**

General Manager	Sara Rooney
Marketing Manager	Bev Stroll
Community Outreach	Lauren O'Brien
Office Manager	Christina Puleo
Environmental Services Mgr.	George Kamau
Health & Wellness Manager	Daniela Cofaru
Life Enrichment Manager	Stephanie Latchminarine
Executive Chef	Peter Sirisavath
Dining Supervisor	Natalia Protenski
Dining Supervisor	Mariana Izepe
Life Enrichment Supervisor	Golbarg Taravati
Life Enrichment Supervisor	Elizabeth Attomsa
Life Enrichment Supervisor	Shannon Graham

George is glad to inform you that we have a new temporary maintenance supervisor, Ujjawal, who has joined us this month. He is currently a maintenance manager in the hotel industry and brings a lot of experience to the team. We are happy to have him in our team to assist as during this trying time.

### *Life Enrichment Update*

Life Enrichment has been doing shopping for the tuck shop more often. We are focusing on buying general items that get requested consistently. If you have specific needs, we kindly ask you to have it dropped off by your family. Also, we are challenged with items in demand being sold out at stores.

If you are interested in having a phone call where you can see your loved ones live through a video chat, please book a facetime session with reception. We are also offering zoom chats where multiple people are on the video chat and skype. It is required that your loved one has zoom, facetime or skype installed on their own devices.

### *Dining Update*

Dining is very excited to prepare a special lunch and dinner for everyone on Mother's Day.

Dining will also be starting a new meal ordering system where you will be filling out your meals for the following four days. On Tuesday May 5th at lunch, you will be receiving two slips that we require you to fill out. Please return one copy to dining at dinner time and keep the other for your own reference.

We are short of wares and kindly asking residents to return all dishware. Please have it left out on the shelf outside of your door. Please do not leave it on the floor where it raises a health and safety hazard.

***You are the best,  
You're amazing, it's true,  
Thank you for everything,  
Happy Mother's Day to you!***



### *Sales and Marketing Update*

Bev has been assisting reception with weekday deliveries. Look out for Bev's special deliveries on Mother's Day.

# The Life & Times of Four Elms

## May 2020

**Four Elms Retirement Residence~1500 Steeles Ave. West~(905) 738-0905**  
<http://www.verveseniorliving.com/four-elms/>

### Spring 2020

To-day I saw a robin  
A harbinger of Spring  
A sign of what awaits us  
And the beauty that it brings

How sweet the scent of blossoms  
How comforting the sun  
Winter winds are gentler now  
A new season has begun

Cold days of winter out of sight  
We welcome spring with great delight.

*The pearl is the queen of gems,  
and the gem of Queens*



We want to Congratulate Barbara Nathan Marcus for her contribution to The Performing Arts Lobby Show at the Richmond Hill Center. Her beautiful artwork was featured in this spectacular event!



We are celebrating all the women of our community. Life Enrichment will be coming around with many surprises. We want all the ladies to dress up with your favorite accessories for photos. Dining is also offering complimentary wine with your dinner.

**iA Message from Sara - General Manager**

I want to thank all of our Essential workers including our LHIN workers. They are helping us to keep you safe and healthy. We appreciate everyone's teamwork. When the Chief Medical Officer of Health announced that all workers in a retirement home must choose one location to work, Four Elms took this directive to include everyone coming into Four Elms who provide service. This included Four Elms staff, LHIN/Paramed employees, agency workers, private caregivers and companions. I reached out to all of the caregivers to sign a declaration. This extra step was taken to minimize any risks by assuring all of our essential workers are ONLY working in one community. I also have contracted a security company to support Four Elms to ensure Social distancing is adhered to in our lobby and courtyard. This has become a concern of mine. Our reception staff have struggled with the rules not being followed by many. As the weather gets better, I am concerned of families visiting and taking clients off the property for walks as well as visiting with more than one family member at a time. These steps are crucial in keeping COVID -19 out of our community. Please remember there will be more holidays and birthdays to celebrate in the future but we must be kept safe NOW in order to beat this Pandemic. I am counting on you and your family members to adhere to these rules. Stay well and always be thankful for your safety. We are doing everything possible to keep you safe.

**A Message from Reception**

With the increasing amount of drop off deliveries for our residents, please be patient with receiving you parcels. Deliveries including food may not be delivered right away and will be stored in the fridge until it can be delivered.

Walks need to be booked a day prior and we discourage residents to come down without booking with reception first. This is to assure social distancing is practiced , along with the rules of only having 3 residents outside at a time. Please be mindful of your 15 minute walk duration. Please do not crowd or have group meetings in the common areas such as the lobby and elevators where there is high traffic.



**A VERY SPECIAL THANK YOU TO LAUREN O'BRIEN**

Lauren has been assisting many departments, such as reception, dining and Life Enrichment with screenings, visits and activities during this pandemic. Look out for Lauren's weekly game challenges and activity packages. She is also looking forward to organizing more facetimes for you.

**A Message from George Kamau  
E.S. Manager**

Residents will have access to the garage to start their car every Wednesday of the week from 9am to 10am and 2pm to 3pm. Only 3 residents will be allowed in the garage to adhere to social distancing requirements. You will have a maximum of 10 minutes to run your car. Please contact the front desk on Tuesday to book a time for access starting on May 6th.

We have had requests to set up wifi modems for residents. We are currently doing it at no cost but note we are not contacting your service provider to set up an account. You or your family will have to contact your provider due to privacy issues. We are only working with Rogers or Bell to have wifi up and running in your rooms.

We are holding off any carpet cleaning during this time and only emergency cleaning will be done.

**May Birthdays!**

- |                        |                      |
|------------------------|----------------------|
| Robert Marcus 2nd      | Sheila Klompas 11th  |
| Marion Hohener 6th     | Micki Zafer 13th     |
| Elizabeth Tetzlaff 6th | Yuri Kravchenko 15th |
| Enid Berg 6th          | Sandra Nemers 17th   |
| Judy Cott 9th          | Mirian Stein 17th    |
| Libby Joffe 10th       | Joan Levy 18th       |

**May Birthdays!**

- |                      |                       |
|----------------------|-----------------------|
| Mannie M. 20th       | George Scott 25th     |
| Cherry Symanzik 22nd | Hannelore Fricke 30th |
| Zelda Rapps 24th     | Guisepppe Drago 31st  |

**New In Suite Activities**

- Spiritual Fridays & Sundays:** Life Enrichment will be handing out spiritual readings
- Art Cart every Tuesday & Saturday:** Shannon will be handing out art projects.
- Library Cart Wednesdays:** Life Enrichment will be handing out reading material.
- Saturday Laughs:** Funny readings to make you laugh, sent to your door.

**Weekday Hallway Programs**

- Afternoon with Liz & Assisted Living:** Activities for the Assisted Living floor.
- Musical Afternoon with Shannon:** Performance by Shannon every Tuesday.
- Ice Cream Cart:** Every Wednesday.
- Snack Cart or Happy Hour:** Every Thursday, deliveries of snacks & refreshments.
- Exercise with Stephanie:** A 15 minute routine.



Birthday Serenade with Shannon



Guess Who



Easter Dining Service



Screened Visit with Family